# BUSINESS MODEL INSPIRATOR

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Customer Integration

Threadless customers

By letting customers

and almost no risks.

decide in advance what

decide which new t-shirt

will be offered every week.

they would buy, Threadless

ensures great sales volume

with little over-production

Push-To-Pull

Geberit decided to cut out

involving their feedback in

product development. This

results in products which

intermediaries by talking

directly to customers,

early stages of their

meet the customer's

demand.

# orange hills

### The "Business Model Inspirator" has been designed to fuel your imagination and unleash your creativity Hardinge Porsche Wii écurie25 helping to improve your business model in Business Design projects. Start by identifying the challenges you have in your current business model and find examples Fixed To Variable illustrating alternative ways of conducting your business in order to succeed. To ensure the quality of its MyFab customers vote for Lacking working capital, Hardinge's business seeks By introducing the motion By buying membership to a Pebble asked its future to transform raw material cars, Porsche maintains an stick, the Wii offers a product ideas and pay fleet of expensive cars, expensive R&D department Please use our "Business Model Pattern Cards" **Download** our upfront to finance the customers to fund the into finished tools. Their gaming experience superior écurie25 customers can development of their watch to other video game production. By charging business was vulnerable to which does not operate at drive luxury cars which if you need more information on template to visualise crises due to fixed costs. full capacity. To improve its consoles. By doing things customers early and payin which has the capacity to they otherwise could not how to apply a certain example business models here: suppliers late, MyFab read texts and emails. The Thus, the company finances, Porsche offers its drastically different, the Wii afford. As such, untapped http://bit.ly/UHYzra to your specific remaining R&D capabilities was able to target improves its cash flow, campaign raised ten million outsourced manufacturing customers could be Euros in the first two hours. resulting in lower capital to adjust the fixed/variable to third parties. situation. untapped occasional targeted by fractionalising costs. gamers. the ownership. Local Motors nnoCentive Allianz ARM Open R&D Facing high competition for ARM focuses on the InnoCentive outsources Instead of investing in the R&D to the "crowd" by innovation, Allianz created R&D of a new car, Local development of micro-prooffering attractive rewards Motors outsourced this the "digital accelerator". cessors and selling the to people who find innovatask to engineers from all This incubator hub concept to manufacturers tive solutions to business, supports start-ups with Thus, ARM can focus on its over the world. With only scientific, social and 3% of the usual developpromising ideas to innovate core R&D competence, technical challenges. ment costs, the car Allianz's solutions for its whilst delegating the risk of reached break-even after customers. selling processors to its only two years. customers. Pinterest Groupon Ponoko Pampers Affiliation Revenue Sharing Enabling Users Pampers Trust Intermediate Pinterest allows users to Groupon offers its users Rather than producing Pampers gives free swadattractive discounts for share pictures of things in-house, Ponoko enables dling bands to hospitals, with friends which have shops when enough people its customers to create and which pass them on to caught their attention. The sign up. The shops benefit sell products to their peers. parents of newborns. By Groupon firm leverages this from high customer Ponoko only needs to leveraging the relationship Leverage your users traction, while Groupon between doctors and maintain the platform, while peer-to-peer communication by linking the pictures gets 50% of the revenues their users carry most parents, Pampers creates a to web pages of partners generated by its users. business risk. positive brand reputation. selling the things in the photos. ِي اي Business Ponoko Shimano Model IBM Priceline Harley Davidson Zara Inspirator Harley Davidson Integrator Reverse Auctioning Open Business Zara Instead of outsourcing its Priceline's customers can Harley Davidson fans do Instead of actively developproduction to developing choose a travel-related ing operating systems, IBM not buy bikes, they buy offer and tell how much countries, Zara produces in supported the open source freedom and a certain Europe and highly they would be willing to pay system Linux. Opening its attitude to life. By emotionsuppliers compete for the This allows Zara to react R&D costs by 80% and Davidson reached a level What to offer boosted its server business quickly to customer job, Priceline makes profits whereby their customers demand. attribute a far higher value as the intermediary significantly. to their bikes than the objective value. Running Sushi Ibis Xerox upperware Flat Rate Self-Service Pay-Per-Use Sales Among Friends Design for Printer customers are Tupperware uses relation-All-you-can-eat restau-Ibis Budget replaced rants offer more food than receptionists with computafraid of the initial investships among its customers customer er-supported check-ins, ments and do not want to to sell more by letting someone could eat for a needs fixed price. Customers outsourcing the check-in to spend time ensuring their hosts organise Tupperware believe they are offered a their customers. By parties. Friends and printers work. Therefore, good deal, while spending passing the savings on to Xerox charges per page neighbours have a fun more than the average the guests, Ibis is able to printed, quaranteeing evening, whilst a salesman consumption costs of all create a very attractive printing infrastructure and presents the newest guests. supply. products. Ford Threadless Geberit CWS boco

Saul Kaplan

"Innovation is not always about coming up with the next big idea.

It is about combining existing ideas and parts in a new way."

### Gillette

razors cheaply, whilst offer attracts many customers to join the

Gillette offers innovative selling expensive blades as consumables. The basic "system" and forces them to buy high-priced supplements later on.

### Spotify

Offering free access to music, Spotify attracted 60 million users. By 2015, 25% has decided to upgrade to a paying membership with premium features, creating great revenues while costs remained the same.

Franchising

### Print-in-a-box White Label

Print-in-a-box allows customers to open their own printing online-shop by taking care of production and delivery and allowing them to rebrand its services. Print-in-a-box generates great profit without being present on the market.

### BackWerk

### BackWerk has developed a successful concept for bakery shops. Instead of growing organically, BackWerk offers products, creation systems and a brand to others to conduct business under its umbrel-

### The Body Shop Subcategory

The Body Shop spends nearly no money on advertisement. They create their "story" by opposing animal testing and defending human rights. By doing this, they differentiate themselves drastically from competitors and gain popularity.

### Shimano

Struggling to differentiate from other bicycle brake suppliers, Shimano directly advertised their brakes directly to cyclists. This has put great pressure on bicycle manufacturers to equip their bikes with Shimano products since many customers asked for

Ingredient Branding

### Bosch

## Shop-In-Shop the best quality / price full control over the point-of-sale.

### n DIY stores, customers have a hard time figuring out which products offer established dedicated sales areas in DIY stores to have

### Vorwerk

Direct Selling

Vorwerk's customers might find it tough to buy a vacuum cleaner in a shop, as they cannot test it. That homes to demonstrate its products in a very personal manner.

### Würth

Following the "digitalisation of things" trend, Würth's toolboxes automatically order new screws when a critical level is reached. This service is simply too comfortable for customers to switch to other suppliers.

Mass Customisation

### CDecaux

Outdoor advertisement surfaces are a scarce resource. By giving communities free street furniture, such as bus stops, JCDecaux expanded its offering by creating its own premium advertisement spaces.

Market Creator

### Cross-Selling

At a certain point, Tchibo's customers could simply not consume more coffee. By starting to sell non-food products, Tchibo could leverage its market access and loyal customer base to tap into new business arenas.

### Solution Provider

Tetra Pak realised quite soon that the complexity of packaging and delivering food and beverages overwhelmed its clients. Therefore, Tetra Pak offers a full solution for the duration of their products' life cycles.

### MyMuesli

### At MyMuesli.de, customers can select the ingredients for their individualised Muesli, resulting in countless muesli combinations. MyMuesli tailors their product to customer needs despite a high level of standardisation.

### Tieto

## To increase sales of customised IT services, Tieto invites customers to

short problem-solving workshops. The involvement helps them create better solutions and turn customers into partners to support the selling process later on.

Customer As Partner

Ford reduced its cars'

features to the minimum,

half the usual price. This

attracted particularly price

sensitive customers as wel

as entirely new customer

segments.

lean value proposition

enabling it to offer cars at

From Sale To Rent

CWS boco's customers

company's service,

rent professional clothing

including pick-up, delivery

and professional treatment

of the textiles, makes the

customer's life easier.

instead of buying them. The